



## BIKE SURF

# Water Bike (human powered)

## USER MANUAL

### ATTENTION:

PLEASE READ THIS MANUAL CAREFULLY BEFORE USE AND KEEP IT FOR REFERENCE.

This manual contains important information about the owner's manual, safety, performance, and Red Shark Bikes. For your safety and that of your equipment, observe the precautions mentioned in this manual. Failure to follow safety instructions may result in property damage, serious injury, or death.

#### GB: **WARNING**

If you do not understand something, please contact Red Shark bikes.

#### ES: **IMPORTANTE**

Si no entiende algo, por favor contacte con Red Shark Bikes.

#### FR: **IMPORTANT**

Si vous ne comprenez pas quelque chose, veuillez contacter Red Shark Bikes.

#### DE: **ACHTUNG**

Wenn Sie etwas nicht verstehen, wenden Sie sich bitte an Red Shark Bikes.

#### I: **IMPORTANTE**

Se non capisci qualcosa, contatta Red Shark Bikes.

#### P: **IMPORTANTE**

Se você não entender alguma coisa, entre em contato com a Red Shark Bikes.

#### RUS: **ВАЖНО**

Если вы что-то не понимаете, пожалуйста, свяжитесь с Red Shark Bikes.

#### NL: **BELANGRIJK**

als u iets niet begrijpt, neem dan contact op met Red Shark Bikes



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**OTHER DOCUMENTS PROVIDED** apart from this document (USER MANUAL BIKE Surf):

- Important Warnings and Precautions BIKE surf (ESP).
- INSTRUCTIONS ASSEMBLY unpacking BIKE surf (ESP)
- List of components (Packing List)
- Videos:
  - Unboxing
  - Transport and access.

**ATTENTION:** If you have not received all these important documents, contact your seller.



## 1. INTRODUCTION:

Dear Client,

First of all, on behalf of our Red Shark Bikes team, thank you very much for your trust.

We are proud to share our dream with you and deliver this new Red Shark bikes unit, the fruit of our passion. We are sure that you will enjoy practicing this new water sport, in a relaxed way and in harmony with the environment.

Now you are part of the great family that owns one of the most versatile and portable systems in the world.

Red Shark Bikes products combine the latest in inflatable board technology with superbly fine-tuned mechanical engineering to bring you to gear that enhances the way you interact with nature's elements.

Before your first outing, please read this manual carefully. You'll learn more about safety, and the various parts, components, and technologies, many of which may be new to you and are designed specifically for boating. Regardless of your level of experience, follow the instructions carefully.

If you have any questions, suggestions, or concerns, it will be a pleasure to assist you and help you in any way we can.

We hope you enjoy it as much as we do, discovering the wonderful unique sensations of pedaling through the water and if you do it in the company, the fun will always be much better!

Kind regards from all our team.

Red Shark Bikes.



## 2. GENERAL WARNING:

Using Red Shark products requires a little learning and extra care. There are also features and troubleshooting information that are important to the use and proper maintenance of your Red Shark Bikes.

Therefore, first and before entering the water, PLEASE read this User Manual and learn how to use and care for this product. Misuse and carelessness can be dangerous to you and those around you. This will void your warranty and render your device useless.

Practicing activities in the water can be dangerous and involves certain risks that often cannot be predicted or avoided. These risks can become serious, among others, personal injury or even death, property damage, caused by a loss of control, collisions with other users or boats, swimmers, and natural and artificial objects and/or animals/plants. By choosing to use a Red Shark Bikes product, you assume these risks and therefore need to know and practice the rules of water safety, responsible driving, and proper maintenance of Red Shark Bikes products to reduce these risks. Since it is impossible to anticipate all the situations or conditions that may occur while some elements are submerged in water or due to weather and current effects, for this reason, Red Shark Bikes cannot make a total representation of the safety of all its variants and conditions.

By purchasing and/or using Red Shark Bikes products, you acknowledge, agree, and understand the dangers involved in the use of Red Shark Bikes products and accessories. You, on behalf of yourself and your heirs, executors, administrators, successors, and assigns, fully assume the risks involved in the use of Red Shark Bikes products and agree to use your best judgment in conducting your activities to reduce such risks. You agree to follow all security instructions strictly and completely in this document or related communications. Completely and voluntarily waive, waive, covenant not to sue, release and agree to indemnify and hold Red Shark Bikes, its members, employees, officers, managers, agents, resellers, and representatives harmless from any claim or loss for personal injury, property damage and/or deaths resulting from the use of Red Shark Bikes products and/or accessories. And even you, acknowledge and agree that this waiver and assumption of risk is intended to be as broad and inclusive as permitted by applicable law and that, if any portion thereof is held invalid, the balance will remain in full force and effect and effect. You also acknowledge and agree that this Assumption of Risk and Assumption Waiver provides the release of statutory rights; and you expressly waive any benefits that may be available, for example, as in the U.S. under California Civil Code Section 1542, as follows: A general release does not extend to claims that the creditor ignores or does not suspects exist in his or her favor at the time of executing the discharge, which, if known to him or her, must have materially affected his or her agreement with the debtor. Please note that your insurance policies may not cover incidents resulting from the use of Red Shark Bikes products. Please contact your insurance company to determine your coverage before using Red Shark Bikes products.

IF YOU DO NOT FULLY AGREE WITH ALL OF THESE PROVISIONS, YOU SHOULD NOT USE THE RED SHARK BIKES PRODUCTS.

### GENERAL INFORMATION ON THE PRACTICE OF SAID ACTIVITY.

This manual has been written to help you use the said product safely in the best conditions. Here you will find information about this product and the supplied equipment. It is IMPORTANT to read this manual carefully (it also contains safety information, tips for use, and maintenance) and all other accompanying documents to familiarize yourself with the product before using it. Before leaving, check the weather forecast and compatibility with the recommended use of this product. Do not treat this manual only as a maintenance or repair guide. If you encounter difficulties, you should refer to the safety features of this product, which have been referenced by competent professionals. That is why the manufacturer is not responsible if changes are made without its authorization. This product can be damaged if misused. User security may also be compromised. You must adjust your speed and direction to suit your surroundings. When using it, we strongly




recommend that you wear flotation devices (Personal Flotation Devices or Floatation Devices). In some countries, this equipment may be compulsory (legal obligation). Check the regulations in force in the country where you use this product.

**PLEASE KEEP THIS MANUAL AND TRANSFER IT TO THE NEW OWNER AFTER A SALE.**

Due to our policy of continuous product improvement, the illustrations used in this manual may differ from your model. These illustrations are intended to be representative images for your reference. Similarly, some of the details covered in this manual may be optional. If you would like to make any changes to this product, large or small, please contact Red Shark Bikes. Any change in the structural or safety features of this product as well as in weight can significantly affect its stability and it can be seriously damaged if mishandled. Irresponsible and unsafe actions are not compatible with safe use. Always adjust the speed of this water product according to weather conditions and avoid risks. In an emergency, you may need to take extraordinary measures. Always consider the risks of dangerous situations and the need to protect people. Always stay calm in an emergency and always put safety first.

Although everything has been well planned and designed safely, the safety of navigation depends on weather conditions, sea conditions, rivers, lakes, swamps, marshes, etc., as well as water currents, experience, or the state user's physique. No one can guarantee total security. As the owner, it is your responsibility to understand the product, its capabilities, its operating limitations, and the intended use of this product. Always listen to or read the weather forecast before any trip or boating session. Make sure that the wind and water conditions match the product and that you can handle this product under the best conditions. It is recommended not to go out in adverse weather conditions, currents, or rough water like any sport, this product carries the risk of serious injury or death, as well as damage. By choosing to use this aquatic product, you assume responsibility for this risk. Therefore, you should know and apply the local rules in your area, exercise caution, and be responsible, as well as proper use and maintenance. Proper use and care of this product reduce the risk of injury.

This manual contains many "**WARNINGS**" y "**CAUTIONS**" regarding the consequences of failure to maintain or inspect your bicycle and failure to follow safe cycling practices.

- The word or symbol of **SECURITY ALERT**  and the word **WARNING** indicate a potentially hazardous situation that, if not avoided, could result in death or serious injury.
- • The combination of the symbol of **SECURITY ALERT** and the word **CAUTIONS** indicate a potentially hazardous situation that, if not avoided, may result in minor or moderate injury, or be an alert against unsafe practices.
- The word **CAUTION** used without the safety alert symbol indicates a situation that, if not avoided, could result in serious damage to the bicycle or void the warranty. Many warnings and precautions say, "you risk losing control and falling". For any fall that could result in serious injury or death, we do not always repeat the warning of possible injury or death. Since it is impossible to predict every situation or condition that may occur while driving, this manual does not represent the safe use of this product under all conditions. There are risks associated with the use of this product that cannot be predicted or avoided and are the sole responsibility of the user.

**IMPORTANT**

This manual contains important safety, performance, and maintenance information. Please read it before you take your first ride on this aquatic product and keep it for reference.



Additional information on the safety, performance, and service of specific components of this water product or accessory you purchase may also be available. Make sure your Red Shark Bikes contact has provided you with all manufacturer documentation included with this water product or its accessories. If there is any conflict between the instructions in this manual and the information provided by the component manufacturer, always follow the manufacturer's instructions.

If you have questions or don't understand something, please take responsibility for your safety and ask our Red Shark team.

**SPECIAL NOTE FOR PARENTS, GUARDIANS, MONITORS, GUIDES, AND SUPERVISORS OF MINORS:**

You are responsible for the activities and safety of minors; you must ensure that the practice with this product is appropriate for the profile of the minor who is going to use it; it is in good condition and good working order. Make sure that you and the minor assigned to you have learned and understand the correct operation of this product; and that they abide by, understand, and obey not only applicable local boating laws, but also common-sense rules for safe and responsible sportsmanship. Everyone should read this manual and read all warnings and the features and operating procedures of this product before using it.

# WARNINGS & PRECAUTIONS



**PROHIBITION**  
 PROIBIDO / PROHIBICIÓN / VERBOT. KIELTO / VERBOD / DIVIETI / INTERDICTION / ZAKAZ / TILTÁS / FÖRBUD.

DO NOT USE IN OFFSHORE WINDS    DO NOT USE IN ELECTRIC STORMS    DO NOT USE IN OFFSHORE CURRENTS    DO NOT USE IN SWIMMERS AREAS    DO NOT USE IN WAVES or CURRENTS AREAS

**WARNING**  
 ATENÇÃO / ADVERTENCIA. ACHTUNG / VAROITUS / WAARSCHUWING / AVVERTENZA / ATTENTION / OSTRZEZENIE / FIGYELMEZTETÉS / VARNIG

NO PROTECTION AGAINST DROWNING    DESIGN WORKING AIR PRESSURE: Minimum AIR: 10 psi    WEAR Flexible elements and clothes that cannot be tangled

**MANDATORY**  
 OBRIGATÓRIO / OBLIGACIÓN / NUTZUNGSHINWEISE / PAKOLLINEN / VERPLICHT / OBLIGATORIO / OBLIGATION / NORMA / KÖTELEZŐ / OBLIGATORISKIT

FIRST READ MANUAL INSTRUCTIONS    SWIMMERS ONLY    WEAR LIFE JACKET    DEVICE REQUIRES BALANCING SKILLS    ONLY 1 PERSON    MINIMUM DEPTH: 0,6m    MAXIMUM: 300m from the coast    UNDER 18 years old MUST BE ACCOMPANIED BY AN ADULT    Max load capacity 110 kg

**This product is a Personal Watercraft**  
 and in France is under the "engins de plage (Division 240 - article 240-1.02)" category.



### 3. SAFETY FIRST:

**NOTE:** It is important to read the document sent "Important warnings and cautions"

#### 3.1 THE RULES:

- ⚠ CAUTION:** The area of water you will be riding in may require specific safety features. It is your responsibility to familiarize yourself with the applicable laws in the water area where you ride and to comply with all applicable laws, including and to use or fit your water bike as required by law. Follow all local laws and regulations regarding water. It is your responsibility to know and obey the laws.
- ⚠ ATTENTION AND CAUTIONS:**

  - Follow national, state, and local regulations and best practices for browsing.
  - It is a dangerous sport. The use of the product may cause unexpected risks to the user, accidents, and risks.
  - Always use this product with caution. Do not use outside the conditions of use. Misuse can result in serious injury or death.
  - Use this product only if you are in good physical condition and are a strong swimmer.
  - You are responsible for your safety and the safety of others when using your product.
  - If you are under the age of 18, you will always need a legal guardian to read these safety warnings and precautions with you. You should use it only under the supervision of an adult.
  - Do not use this product if you are under the influence of alcohol, drugs, or medication.
  - If you don't wear the helmet when getting on or off the firm ground, pier, bridge, platform, etc, you may slip or fall causing serious injury or death.
  - Perhaps in the region where you will be using this product, they require specific security features. It is your responsibility to familiarize yourself with the laws of the state in which you use it and to comply with all applicable laws, including properly equipping and equipping your water bike in the manner prescribed by Law. Follow all local cycling laws and regulations. Observe regulations related to the aquatic environment, licenses for this product, driving on water, laws governing boating, and the use of waterways. It is your responsibility to know and follow the laws. Consult with our technical team to give you technical support.
  - Improperly tightened, lose, or damaged handlebar grips can cause you to lose control and fall. Handlebars without handles can cut and cause serious injury in an accident.
  - The correct clamping force on the screwed elements: nuts, bolts, and screws in this water product are important. Too little fixing force may not hold firmly. Too much force and clamping can strip, stretch, warp, or break parts. In either case, the incorrect clamping force can lead to component failure, which may result in loss of control, fall, or loss of items in the water. Make sure they are properly tightened and if they loosen, do not use them, (they could already be damaged) you must tighten them immediately and continue (always carry the necessary tools stored in a dry place when using this product in case any element loosens so you can tighten them).
  - Users should understand that disrespecting this product (playing while sitting or standing on it) can result in serious injury or death.
  - It is always recommended to use it accompanied and with additional support.
  - Do not use it in extreme conditions (winds or currents, dangerous waters, or tides).
  - Be aware of changing weather conditions.
  - Verify the weather forecast, the state of the sea, and the water before use with the local authorities.
  - Do not overestimate your abilities and do not underestimate the forces of nature.
  - Be aware of your own limitations and manage your energy. Remember that you should always reserve enough energy to return or reach your destination.
  - Always use a local flotation device approved by local authorities (CE, ISO, Coast Guard type 3 equivalent, or similar).
  - This product is designed for home use only. It is not for commercial use. Do not use this product for purposes other than its intended purpose. Any use for competition, commercial or corporate purposes voids any guarantee.



- If you do not use this product, you should take it out of the water, clean it with fresh water, and put it in a dry dock in the shade and sheltered from the sun, wind, dust, and sand. Do not leave it in the water.
- When you decide to store your device for a long time (more than two weeks) deflate the board by laying it on a clean, flat surface out of direct sunlight.
- The sandy environment can damage the board.
- Do not dive from this product.
- Do not use this product near reefs, rocks, or other items that may damage its components.
- Do not use this product in rough water.
- This board is not designed to be towed by a boat.
- Use of this product requires skill and good physical condition.
- It should be used only by experienced swimmers.

**⚠ IMPORTANT SAFETY RULES:**

Before using this product, the user must practice (climbing up from the water, descending, maneuvering, turning...) in a fully sheltered area. This product should not be used by people without experience in its use.

**⚠ CAUTION:** Make sure an approved personal flotation device (life jacket) is always worn with this product; Failure to follow this warning can result in death or serious injury.

A personal flotation device is not included. Always use a personal flotation device approved by current regulations, in accordance with the latest certification standards, and adapted to the type of riding that you practice. We also recommend wearing a helmet and spinal protection as most serious injuries involve head injuries that could have been prevented if the user were wearing them (not included).

**PERSONAL FLOATING DEVICE BUYING GUIDE:** always use with an experienced partner.

First of all, it is important to know the difference between personal flotation devices and buoyancy aids. Buoyancy aids only float and involve knowing how to swim. The personal flotation device will convert most people who are floating face down in the water (for example, because they are unconscious) into a face-up orientation, with their bodies tilted backward. The personal flotation device should be standardized to a minimum of 10 newtons, with a whistle and reflective strips to allow you to easily locate it in the event of a problem. The European standard classifies and certifies personal flotation devices according to their buoyancy for a 70kg person.

The measure of buoyancy is expressed in newtons (N). There are 4 levels of certification: 50N, 100N, 150N, and 275N. The higher the buoyancy index, the better the protection. From 100N, we use the term "personal flotation device". It is called "buoyancy aid". For the practice of BIKE SURF, the buoyancy index required is 50N, this buoyancy aid will keep the airway out of the water for a conscious person Who knows how to swim Users who cannot swim (or wrong) must use at least 70 N personal flotation devices, regardless of practice, including BIKE SURF.

**⚠ CAUTION:** Be cautious when accessing this product from a dock, ship, or similar platform: wear a hard hat and spinal protector to protect your body in the event of a fall impacting such items. Failure to use devices could result in serious injury or death.





**⚠ IMPORTANT WEATHER CONDITIONS:**

- Do not use it during electrical storms or lightning.
- Do not use it in conditions that you cannot handle (waves, rough waters, tidal currents...).
- Do not use in winds of more than 10 knots, on the high seas, or with winds from land to sea.
- Product use or handling in windy conditions may result in serious injury or death.
- Be careful when transporting this product, gusts of wind can seriously injure you and those around you.

**3.2 SAFETY:**

- Obey all water rules and all local laws.
- Follow the rules and regulations of the competent authorities (Maritime Coast Guard...) when using the product.
- Before using this product, it is recommended that you inform yourself about local regulations, and laws, in ports, yacht clubs, and water sports schools.
- Do not use it near any naval elements on the move.
- Do not use it in areas with bathers or swimmers.
- Do not go far from the coast (recommended no more than 250 m).

**⚠ IMPORTANT:**

Be sure to keep body parts and other objects away from the propeller and rudder. Serious cuts and injuries could result.

Always perform a mechanical safety check before going on this product.

Clothing: Make sure that all items of your clothing (laces, T-shirts...) cannot be entangled in or penetrate moving parts, also other people can become entangled in the moving parts of this product, causing you to lose control.

**⚠ CAUTION:**

When dropped into water, clothing entangled or becoming entangled in this product can cause serious injury or death. Wear clothing that cannot become entangled or obstruct the handling of this equipment.

Wear sunscreen and sunglasses to protect your eyes when the sun is shining.

You share the water with others: boats, swimmers, and others. Respect their rights. Please use this product respectfully and always assume that others do not see you. Wear clothes in bright colors.

Look ahead and be prepared to avoid objects or shallow areas that could damage this product.

Always stay away from swimmers, children, or pets playing in the water near you.

Floating objects, rocks, ropes, and other obstructed objects can damage this product and cause an accident. Stay clear of boats moving toward you. Avoid crossing your lane or coming up behind you.

Beware of many other dangers and distractions that can occur during a ride with this product in the water.

**⚠ CAUTION:** It is a sport that, depending on your physical condition and the time of use, lack of hydration and nutrition, can cause serious dizziness, generate extreme fatigue, and blackouts with the added danger of being in the water, can cause serious injury or death.

- Use on designated ways and waterways, in the direction of traffic, or in accordance with local laws. Know and obey all other water traffic signs.
- Don't do anything that might surprise those with whom you share water.
- Never ride with headphones. They hide the sounds of the circulation of other boats, the horns or emergency sirens, preventing you from concentrating on what is happening around you.
- Never carry objects that interfere with your vision or complete control of the bike, or that could get caught in the moving parts of this product.



- It is a sport that can generate extreme fatigue.
- Never use this product when visibility is poor, it is getting dark, at dawn, at night. Each of these conditions increases the risk of an accident.
- Do not ride alone through isolated, inhospitable areas. Even when traveling with other people, make sure someone knows where you're going and when you plan to return.
- It is important to be aware that if something goes wrong while traveling on the water, help may not be around.

**3.3 AT NIGHT:**

Using this product at night is much more dangerous than riding it during the day, as it is very difficult to see. Therefore, they should never ride at dawn, dusk, or at night. If they choose to accept, the risk significantly is that they must take extra precautions, both when driving and when choosing specialized equipment to reduce this risk.

**⚠ CAUTION:** At dawn, dusk, at night, or at other times of poor visibility without adequate and safe lighting it is very dangerous and can cause serious injury or death.

If you choose to ride in poor visibility (at your own risk), check and follow all local water laws for night driving and take the following additional precautions, highly recommended: to purchase and install lights that meet all regulatory requirements and provide adequate visibility.

Wear light-colored reflective clothing and accessories, such as a reflective vest, reflective armbands and leggings, reflective tape on your helmet, flashing lights attached to your body, and/or water bike. Any reflective device or moving light source will help you draw attention to boats, objects... Make sure your clothing gear or whatever you wear doesn't obstruct any reflectors or lights you incorporate. Be sure to equip it with properly placed and fixed lights.

**⚠ CAUTION:** Some images in our catalogs, videos, and advertisements, since they may show images that do not comply with all the safety regulations of this manual, do not try to copy or imitate them, this activity can become extremely dangerous if the regulations are not properly complied with failure to do so may increase the risk of injury or death. Remember that some of these images have been made by expert professionals from Red Shark Bikes, with sufficient training time, and experience, and always with specialized assistance to support and serve them.

**3.4 EXTREME ACTIVITY OR COMPETITION:**

If you engage in such extreme, aggressive, or competitive activities, you willfully assume the risk of injury. This equipment is not designed for this type of extreme action. Even so, always have a qualified mechanic carefully inspect this product and make sure it is in perfect condition. Check with experts, site staff, and race officials for conditions and recommended equipment at the site where you plan to ride. Wear appropriate safety gear. It is your responsibility to have the right equipment and support, as well as to know the conditions of the challenge, event, competition...

Know your physical limits, your abilities, and your experience. Ultimately, your responsibility is to avoid injury.

Always wear proper safety clothing. Even with state-of-the-art safety support, you can be seriously injured or die during these times.

We do not recommend this type of extreme activity due to the increased risk; but if you choose to take the risk, at least:

- First, take lessons from a specialized instructor.
- Start with easy learning exercises and slowly build your skills before trying harder or driving



more dangerously.

- Use only designated areas
- Understand and acknowledge that the restrictions placed on this product by this type of activity may break or damage parts of the product.
- You will lose the warranty.
- Do not use this equipment, when a part is damaged.



### 3.5 CHANGING COMPONENTS OR ADDING ACCESSORIES:

Many of our components and accessories are available to enhance the comfort, performance, and appearance of this product. However, if you change components or add accessories, you do so at your own risk as Red Shark Bikes has not approved the component or accessory in terms of the compatibility, reliability, or safety of this product. Before installing a component or accessory, please ensure that it is compatible with this product by consulting with our Red Shark Bikes team. Be sure to read, understand, and follow the instructions that come with the products you purchase for this product.

- ⚠ **CAUTION:** Failure to confirm the correct compatibility, installation, use, and maintenance of any component or accessory can result in death or serious injury.
- ⚠ **CAUTION:** Replacing the components of this product with replacement parts other than the original parts could compromise the safety of the product and will void the warranty. Consult our Red Shark Bikes team before changing components.

### 3.6 LEGAL OBLIGATION OF THE CONVENTION:

In the event of death or disability, this Agreement is effective and binding on your heirs, close relatives, executors, administrators, beneficial owners, or agents. OPERATING AGREEMENT By using the product, you agree to the full recommendations and instructions in this manual. Any other written or oral complaint will not be considered.

- RISK-TAKING:

By purchasing and using this product, you agree:  
Be in relation to the established conditions.

Require anyone who uses this product to be in contact with these terms. This use of the product and its components carries risks that may result in serious injury or death. By using this product, you freely assume and accept all risks of injury, known or unknown, related to the use of this equipment. The risks associated with this sport can be significantly reduced by following the safety measures listed in this manual and by using common sense.



## 4. PRODUCT RECEPTION:

### 4.1. BEFORE OPENING THE BOX:

- ⚠ **KEEP IN MIND:** In case of transport damage, do not unpack and immediately inform the carrier that the box is damaged, and your supplier. Take photos of the area of the damaged box. Damages must be confirmed in writing by the supplier, otherwise no claim for compensation will be accepted.
- ⚠ **CAUTION:** Do not use sharp items to open the box.
- ⚠ **CAUTION:** Plastic bags can be dangerous. To avoid any risk of suffocation, keep all bags away from babies, children, and pets. Do not use in cribs, beds, strollers, or playpens. Tear the bag before throwing it away.

### 4.2. RETURN AND REFUND POLICY:

If you are not completely convinced of your purchase, **DO NOT OPEN IT**, and contact us. You have 14 calendar days to return an item from the date you received it. To be valid a return, your item must be returned in its ORIGINAL packaging and wrapping, with the same conditions in which you received it. Your item must have a receipt or proof of purchase. **REFUNDS:** Once we receive your item at our facility, we will inspect it and notify you of the status of your refund. If it is confirmed that it comes with its original packaging and wrapping, with all its components in perfect condition, your return will be approved, we will initiate a refund to your credit card (or original payment method). You will receive the credit within a few days, depending on your card issuance policies. **FOR MORE INFORMATION:** Contact us if you have any questions.

### 4.3. UNPACKING:

This product requires assembly prior to use.

Follow the UNBOXING instructions to facilitate assembly, remove and save all boxes, bags and padding in case return or warranty shipping is required.

- ⚠ **CAUTION:** If you do not understand something, it is important that you contact us.

## 5. UNPACKING AND ASSEMBLY:

Together with the delivery of your unit we have sent you a document for the correct Unpacking and Assembly: ASSEMBLY INSTRUCTIONS unpacking BIKE surf (ENG)

**NOTE:** We strongly recommend that you follow that document in its entirety before your first departure. At a minimum, read and make sure you understand each point, and refer to the cited sections for any issues you don't fully understand. Please note that not all water bikes have all the features described in this manual.

### 5.1 Fit of this product:

If you do not understand this manual, contact our Red Shark technical team before your first ride and explain any features or features you do not understand.

### 5.2 Local safety laws:

Do you have all other necessary and recommended safety equipment? It is your responsibility to familiarize yourself with the laws in your area of operation and to comply with all applicable laws.

### 5.3. Verification of mechanical safety:

Check the condition of this product regularly before each trip.

Nuts, Bolts, Screws, and Other Fasteners: Since there are a variety of sizes and shapes, it is impossible to generalize the correct tightening strength or torque. To ensure that the many accessories on your equipment are properly tightened, refer to the torque specifications in the instructions provided in this manual. Proper tightening requires a calibrated torque wrench (not included). If



you don't have one, you can ask our Red Shark Bikes sales team for a quote.

- ⚠ **CAUTION:** The correct clamping force on the fasteners (nuts, bolts, screws) in this product is important. Too little force and the clip may not hold firmly. Too much force and fixing can peel, stretch, warp or break. In either case, the incorrect clamping force can cause component failure, which can lead to loss of control and a fall.

Make sure nothing is loose. Do a visual and tactile inspection of this product.

**5.3.1 Seat post with the same:** If the seat post has an eccentric cam-lock for easy height adjustment, check that it is properly adjusted and in the locked position. The saddle must be in a completely flat position (with respect to the table).

**5.3.2 Handlebar Alignment Stem and Saddle:** make sure the saddle and handlebar stem are parallel to the centerline and tight enough that they cannot be twisted. That the rudder and handlebars are completely perpendicular to the center line of the board.

**5.3.3 Sleeves:** Use alcohol to mount them on the ends of the handlebars. Make sure that these handlebar grips are secure and well-positioned until the bottom of the end.

**5.3.4 5.3.4 Pedals and cranks:**

- ⚠ **IMPORTANT:** Make sure the pedals and cranks are tight enough and mounted **on the correct side (R: Right L: Left)**

Tight **very strong** the two bolts that attach the cranks to the driveshaft and pre-check it on the first two or three rides to firmly consolidate and stabilize the correct function (especially on the first rides).

- ⚠ **CAUTION:** Loose or damaged components of this product can cause you to lose control and fall. They should not go out and must be replaced if they are damaged or in poor condition. Check them regularly. Misplaced items can be damaged and cause injury.

#### 5.4. Safety:

When beginning your first familiarization with this aquatic product, be sure to choose a sheltered and controlled environment away from boats, swimmers, other aquatic cyclists, obstacles, or other hazards. Familiarize yourself with the balance, features, and performance of this product. Make the necessary adjustments always out of the water.

Check the behavior and reaction of this product, and check comfort. If you have any questions or if you feel that this product does not meet your expectations, please consult your dealer before proceeding.



## 6. DESCRIPTION OF ELEMENTS:

Consult the two documents delivered:

- Packing List
- ASSEMBLY and UNPACKING INSTRUCTIONS BIKE surf (ENG)

## 7. ASSEMBLY:

Follow the steps described in the delivered document plus two videos:

- ASSEMBLY UNPACKING INSTRUCTIONS BIKE surf (ESP)
- Videos:
  - Unboxing
  - Transport and access.

You will see step by step, how to unpack and assemble all the elements of your **BIKE SURF**.

### 7.1 BOARD

First, place the board on a clean and safe flat surface. Important that the valve remains at the top.

#### Two stages of inflation

- The pressure in the FIRST STEP of the inflation to be able to introduce the chassis in the holes: **0.5 PSI** (so that the board is formed semi-soft)
- The pressure in the SECOND STEP: recommended is maximum **10 PSI**. (Spring, summer, or warm countries) Winter time in a COLD countries: **10** to 14 PSI

### 7.2 Frame and Propulsion

Before positioning, it will be necessary to screw the upper clamp of the propulsion to the place provided for this purpose on the frame itself, for more details see the images in the UNBOXING DOCUMENT (UNPACKING AND ASSEMBLY) Then it will be necessary to move the lower clamp vertically until touch the frame and screw.

### 7.3 HANDLEBAR AND STEM

Once this is done, the rudder tube should be inserted into the top hole in the front of the frame (05). It is important to respect the direction of insertion so that the part of the stem with the six holes is at the bottom of the bike.

### 7.4 RUDDER SYSTEM:

Before starting to fit the rudder system to the frame, it is advisable to mount it outside of the assembly for ease of handling.

### 7.5 SADDLE:

The clip should be inserted into the top of the seat box frame. Then the seat will be placed vertically through the hole in the cover until it reaches the desired height and tighten the clamp (always do it out of the water).

Once all the components are on the chassis, it must be joined with the inflatable board, It is important to pay attention because the two holes the space is small, and you must check that the rudder and the propeller do not collide with the hole of the inflatable board (see the picture



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positioning of the frame inside the board), if not done with care it could damage the board causing tears and punctures.





## 8. FIXING TORQUE CHARACTERISTICS:

The correct setting torque of fasteners is very important for your safety. Always tighten fasteners to the correct torque. If there is any conflict between the instructions in this manual and information provided by a component manufacturer, consult your dealer or the manufacturer's customer service department for clarification. Bolts that are too tight can stretch and warp. Loose bolts can move and tire. Any of these errors can cause sudden bolt failure.

Overtightening will damage the element.

Proper tightening requires a calibrated torque wrench (not included) if you don't have one, you can ask our Red Shark Bikes team for a quote. Carefully follow the instructions to select and use the torque wrench correctly for accurate results.

Although all accessories on this kit are important, be sure to apply the correct torque to the following tightening torques:

### **POWER (Join with the handlebar):**

- **Handlebar clamp bolt:** Tightening torque: **5 Newtons**
- **Carbon fiber handlebar fixing screw:** Tightening torque: **10 Newtons**

**SADDLE: Seat fixing screw** Tightening torque: **6 Newtons**

**SYSTEM TO FIX THE CONNECTING ROD:** Tightening torque: **10 Newtons**

**PROPELLER:** M5 nut Tightening torque: **10 Newtons**

### **TRANSMISSION:**

- **M6 nut** Tightening torque: **10 Newtons.**
- **M8 nut** Tightening torque: **10 Newtons**

**RUDDER BLADE:** Tightening torque: **3 Newtons**

## 9. DISASSEMBLY

**IMPORTANT:** Prior to disassembly, it is important to rinse the entire assembly with plenty of fresh water, cleaning it of dirt, sand, salt and impurities....

**REVERSE THE PREVIOUS PROCESS:** At this point, you must reverse all the steps that make up the assembly described and shown in the delivered documents.

### **9.1 MAIN ELEMENTS DISASSEMBLY:**

- Deflate the board until it is soft but without losing its shape.
- Separate the chassis (frame) paying special attention to having the propeller and rudder vertical so as not to damage the inflatable board.

### **9.2 DISASSEMBLY OF SECONDARY ELEMENTS:**

- Saddle
- Propulsion
- Propeller
- Rudder
- Handlebar



## 10. TIPS FOR ASSEMBLY AND DISASSEMBLY

Next, we will explain a series of instructions or recommendations to consider when using this product.

### 10.1 BOARD EXTENTION

Choose a smooth, clean surface to unfold your board from the box or packing bag.

### 10.2 INFLATING THE BOARD:

- Connect the pressure gauge and pump hose to the pump casing and secure it securely.
- Unscrew the valve cap and press the knob to make sure the valve is in the "Pin Out" position.
- Start pumping air into the dash by sliding the pump piston up and down.
- Inflate a little until you can secure the frame in the correct position. Inflate and then reach the required pressure.

TIP: If the pump piston starts to squeak, apply some silicone to the piston shaft.

#### Two stages of inflation

- The pressure in the FIRST STEP of the inflation to be able to introduce the chassis in the holes: **0.5 PSI** (so that the board is formed semi-soft)
- The pressure in the SECOND STEP: recommended is maximum **10 PSI**. (Spring, summer or warm countries) Winter time in a COLD countries: **10** to 14 PSI

**⚠ CAUTION:** Warm weather increase the air pressure from the board and over pressure can exploit your board.

**DO NOT USE a compressed air compressor:** it could damage or tear the board

- During the first inflation, we recommend inflating the bike board in a room where the temperature is around room temperature: the PVC will be more flexible and easier to assemble.
- If the board has been stored in a cold room (less than 0°C / 32°F), place it in a warmer place (20°C / 12°C) for 12 hours before unfolding.
- Inflate the SUP with the supplied high-pressure pump. This pump is equipped with an adapter for the valve.

#### Valve operation:

- The inflation valve is on the back of the board; it must be closed to inflate the board.
- Make sure the valve stem is up. If it is down, push it slightly until it rises to the waterproof position.
- Lock the valve cap once inflation is complete. This will prevent any unintentional deflation and will also prevent particles from being inserted into the interior.

#### Inflation process:

1. Make sure the valve tube is clean and in good condition and in a closed position.
2. Check that the hose is connected to the pump.
3. Attach the nozzle to the air pump to the valve on the board by turning it a quarter turn to secure.
4. Inflate while pumping.
5. The gauge needle indicates a pressure starting at 4 psi. Therefore, inflate your bike deck for several minutes before the gauge needle pops out.

**⚠ CAUTION:** Using a non-approved compressor can seriously damage your board and void your warranty.



OPERATION MINIMUM OF 10 PSI DO NOT GO BEYOND 14PSI (THIS WILL VOID WARRANTY).

If the board is in hot weather, deflate slightly and allow the heat to build up the internal pressure, the cooler water temperature may cause a slight pressure loss in the chamber. It's a good idea to take a pump with you so you can add air if needed.

### 10.3 BOARD DEFLATION:

Before storing the board, you should clean it and rinse it with plenty of fresh water and neutral soap. Let it dry, remove any water or debris, sand etc... from the valve areas.

Unscrew the cap and slowly tighten the valve stem to allow air to escape from the table. A strong first puff of air will come out, but it will slow down very quickly.

Once the air outlet has slowed down, fully depress the valve stem and to lock it in the "OPEN" position.

### 10.4 VALVE SEALING:

**⚠** If there is a leak at the valve plug:

Use a black plastic wrench (provided) to disassemble the valve and check its position.

Valve position deviates: Find out the correct position. Cut off the extra finishing edge; Put an extra sealing ring on top; Reassemble the valve and charge it to the recommended air pressure. No deviation: Clean the threads on the surface of the base or the inner part. Reassemble the valve. Inflate the board to its recommended pressure.

Tighten the valve further and inflate to the recommended air pressure.

**⚠** For an air leak from inside the valve:

Remove the valve and check the position. Disassemble the seal remains on the valve and clean both. Reassemble the valve and inflate the board until it is flat.



## 11. SETTINGS:

**NOTE:** A good fit is an essential element of water cycling safety, performance, and comfort. Make any necessary adjustments to your water bike always out of the water, to get the proper fit for your body and proper riding conditions.

⚠ **CAUTION:** If this product does not fit you properly, you may lose control and fall.

### 11.1 HEIGHT:

Ground clearance is the basic element of fit on a water bike, it is determined by the height of the seat. You must be able to adjust your seat position without exceeding the limits defined by the height of the top of the seat tube and the "Minimum Insertion" or "Maximum Extension" markings on the seatpost.

### 11.2 SADDLE POSITION:

Proper saddle fit is an important factor in getting the most performance and comfort from your water bike. If the position of the saddle does not suit you, it can be adjusted in three directions (forward, backward and angle)

⚠ **ATTENTION:** The angle of the saddle must be horizontal and parallel with the base of the board.

Top to bottom adjustment. To check the correct saddle height:

- Sit in the saddle.
- Place one heel on a pedal.
- Turn the crank until the pedal with the heel is down and the crank arm is parallel to the seat tube.
- If your leg is not fully straight, the height of your chair needs to be adjusted. If your hips have to lean in for your heel to reach the pedal, the saddle is too high. If your leg is bent at the knee with your heel on the pedal, the saddle is too low. Ask your dealer to adjust the seat to your optimum riding position and show you how. If you choose to adjust the saddle height yourself:
- Loosen the seat post collar
- Raise or lower the seat post on the seat tube.
- Make sure the saddle is straight and back.
- Tighten the seat post collar to the recommended torque.

Once the seat is at the correct height, make sure the seat post does not extend beyond the "Minimum Insertion" or "Maximum Extension" mark. The seat post must always be inserted into the frame by at least 80mm.

⚠ **CAUTION:** A seatpost set too high can damage your bike and cause you to lose control and fall. Make sure the seat post is inserted into the frame at least 80mm.

⚠ **CAUTION:** If the seat post is not inserted into the seat tube, it can break, which could cause you to lose control and topple over.

- **FOREWARD AND REAR ADJUSTMENT:** The saddle can be adjusted forward or backward to help you get the optimal position on the bike. Ask your dealer to adjust the seat to your optimum driving position and show you how. If you choose to make your own front and rear adjustments, make



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sure the clamping mechanism tightens the right side of the seat rails and does not touch the curved part of the rails and that you use the recommended torque.

- **SEAT ANGLE ADJUSTMENT:** Most people prefer a horizontal saddle, but some riders like the angled slightly up or down. Your dealer can adjust the angle of the saddle or teach you how to do it. If you choose to adjust the seat angle yourself and have a single bolt seat clamp on the seat post, it is essential to loosen the clamp bolt enough to allow for all the splines on the seat post. Disengage before changing the saddle angle. The splines are fully re-engaged before tightening the bolt to the recommended torque.

⚠ **CAUTION:** When adjusting the seat angle with a single plier, always check that the splines on the contact surfaces of the pliers are not worn. Dirty grooves in the clamp can allow the saddle to move, causing you to lose control and fall. Always tighten fasteners to the correct torque. Bolts that are too tight can stretch and warp. Loose bolts can move and tire. Any of these mistakes can cause the beam to suddenly fail, causing you to lose control and fall.

Small changes in saddle position can have a dramatic effect on performance and comfort. To find the best seating position, make one adjustment at a time.

⚠ **CAUTION:** After adjusting the seat, make sure the seat adjustment mechanism is fully tightened before use. A loose seat clamp or seat post mount can damage the seat post or cam, causing you to lose control and fall. A properly adjusted seat adjustment mechanism will not allow any movement of the seat in any direction. Periodically check that the seat adjustment mechanism is tight.

⚠ **CAUTION:** If you over-tighten the aluminum bolt, it may break while pedaling and loosen the seat. If in doubt: have your local dealer check the screw.

If despite careful adjustment of seat height, tilt, and fore-aft position, your seat is still uncomfortable, you may need to use a different seat model.

⚠ **CAUTION:** Some people have said that prolonged riding with an ill-fitting saddle or one that doesn't adequately support your pelvic area can cause short-term or long-term damage to nerves and blood vessels, or even impotence. If your saddle causes pain, numbness or other discomfort, listen to your body and stop riding until a biomechanic can advise you of the correct position of these elements.

⚠ **CAUTION:** Always tighten fasteners to the correct torque. Bolts that are too tight can stretch and warp. Loose bolts can move and tire. Either mistake can cause sudden bolt failure, causing you to lose control and topple.

⚠ **CAUTION:** An insufficiently tightened or misaligned stem, handlebar, or tube-end extension bolt can compromise steering action, which could cause you to lose control and fall. Put the bottom pin on the water bike and try to turn the handlebars/stem. If you can rotate the stem relative to the lower blade, rotate the handlebars toward the stem, or rotate the bar extensions toward the handlebars, the bolts are not tight enough.



## 12. BEFORE USE:

Before reviewing all the information related to assembly and transportation, here is some other important information you should know.:

### 12.1 OBLIGATIONS Before starting the route, make sure that:

- Always check the weather forecast before you leave.  
 Always use it in good weather.  
 In case of anticipation of possible climatic changes, do not make the route.  
 Ride only in safe environments.  
 Do not go out in the moderate wind.  
 Tell a friend or family member about the exact route of your excursion and the estimated time of return.
  
- Plan the trip according to your abilities and physical conditions.  
 Avoid going out if your physical condition is not good, or you feel unwell.  
 Do not exceed your endurance.  
 Know your limits, especially when navigating unknown places.  
 Do not drink alcohol or drugs before or during your tour.
  
- Wear appropriate clothing that is conspicuous and visible from a distance.  
 Wear a regulation life jacket or an approved buoyancy aid.  
 Always wear thermal and sun protective clothing and protect yourself from the sun and sunlight.  
 If you leave from a port, dock, or platform, wear a helmet and a spinal protector.  
 Take with you a communication device such as a telephone or similar to a VHF radio with a charged battery and protected from water.  
 Never wear clothing that could get caught on a protruding part of the bike. If it spills and gets stuck underwater, you could drown.
  
- Check your equipment before putting it in the water:  
 Check for signs of wear or damage  
 That the rear keel (Fin) is positioned correctly, with the lock passed.  
 The propeller in a horizontal position.  
 The vertical rudder with the front clip attached.  
 That the table is at the correct pressure and does not lose air.
  
- Avoid:
  - Shallow water, rocks, floating objects, sharp objects underwater, and algae that may entangle or damage the propeller or rudder.
  - It is forbidden to use this equipment with people who cannot swim.
  - Avoid approaching moving boats, especially boat wakes.
  - Never shift your body weight too much to one side of the board, it could tip to one side and tip over.
  - With people in the water swimming, you must not come closer than 4 meters from it. A collision with someone in the water can cause injury.
  - Touching the propeller (in or out of the water) and the rudder (could cause serious damage and cuts).
  - Do not drag the equipment on abrasive surfaces, stairs, or with edges, or any other rough surface that may damage it.
  - If you are inexperienced, never go alone or in areas deeper than your waist.
  - Do not navigate at a depth of less than 50 cm.
  - Do not overload the equipment with more than one person.
  - Do not navigate at night if you do not have additional support (special areas



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- with lights and other legal elements)
- Minors should always be supervised by an adult and should always go to depths below the waist.
- Avoid letting high or low tides or ship wakes hit your equipment, as this could destabilize it.
- Avoid sudden maneuvers.

### 12.2 MAXIMUM WEIGHT:

The maximum weight corresponds to the maximum load recommended by the manufacturer. This product has been designed to be used by one person. The user's weight must be between 45 kg and 110 kg. The maximum number of people recommended by the manufacturer is 1. One is considered the number of people for which this product has met the stability and buoyancy requirements.

Adding additional weights to the areas of this product is not recommended. The total weight of the user and the additional elements used by the user must never exceed the maximum load (150 kg). Placing heavy loads or changing the center of gravity will have a negative effect on stability.

### 12.3 STABILITY:

Changes in the vertical position of the mass on board, breaking waves, or elements in poor condition can have a significant impact on the stability of the product. Do not modify, drill into the chassis, or make any final table changes to this product that may affect stability or buoyancy without the written permission of the manufacturer.

### 12.4 LIFE JACKET:

A life jacket can save your life, but only if you wear it. The use of an approved buoyancy aid is mandatory for the use of this product.

Check that they are suitable for your weight. Check the condition of life jackets regularly. Try on life jackets before you go out with this product and adjust them to fit. Read the label on the life jacket and follow the instructions exactly.

### 12.5 DRUGS AND NAVIGATION

Do not use this product under the influence of drugs or alcohol. The combination of noise, vibration, sun, and wind can cause boating fatigue. The effects of alcohol are stronger in the sea than on land. Drugs and boating don't mix well. Using this product under the influence of alcohol or other drugs is very dangerous and illegal. A loss of vision or judgment in the water can quickly lead to disaster.



#### 12.5.1 Tips y precautions:

- The board must be inflated with a hand pump for this product.
- Do not use compressors to inflate your board that is not recommended by the manufacturer.
- Always check pressure before using this product. Over time it will lose air, so check before use.
- Before using this product, always inflate the board. If you notice a significant drop in pressure, read the "Leak Check" instructions in the Repair section of this manual.
- Do not overinflate. The maximum recommended pressure is 12 PSI.
- Do not leave this product in direct sunlight for a long time, when the pressure is at its maximum. If this product is used in a hot or sunny environment, check the pressure every hour and release air



if it rises. Inflate to correct PSI before use. Water temperature can also cause air loss in the air chamber. Putting your bike deck in the water for a few minutes can be a good way to adjust it to its new environment, then check the tube pressure again. It would be a good idea to take a pump and pressure gauge with you so you can add air to the inner tube if needed.

- ⚠ **CAUTION:** Do not leave your board exposed to direct sunlight and if you do, deflate it to avoid excessive stretching of the material. The ambient temperature affects the pressure level in the inner tube: a variation of 1°C / 1.8°F causes a pressure variation in the inner tube  $\pm$  4mBar (0.06PSI)

#### 12.6 FIN ASSEMBLY:

The fin can be mounted after the board is inflated. The fin is in a case, you can fix it thanks to a corner:

1. Replace the flap on the housing rail.
2. Slide it back until you reach the bottom of the rail.
3. Slide the wedge into the slot between the fin and the casing.
4. The fin is installed.

#### 12.7 DEFLATION AND STORAGE OF THE BOARD:

- Remove the fin.
- Clean valve area before opening.
- Depress the valve stem to release air from the table to release the top pressure. Once the pressure has decreased, you can depress the valve spout to lock it in the open position.
- Leave the valve open while deflating the board towards the valve (front to back).
- When finished, close the valve with the cap to prevent mold or debris from entering the tube.
- DO NOT keep a wet board in its storage bag for more than a day. As soon as possible, unroll it and let it dry.
- Before storing your board, rinse it and let it dry to prevent mold growth. Clean the water bike with clean fresh water. DO NOT use harsh chemicals to clean your board. Clean your board only with clean water. If some stains persist, you can clean them with soapy water, you can use a few drops of soap with a neutral PH. Most stains can be removed with mild soap and water.
- When you store your water bike, keep it out of direct sunlight and it should be sheltered from the weather.

- ⚠ **CAUTION:** For prolonged periods of storage, leave the board extended on a flat surface at about 0.5 PSI, so that it does not take deformations or vices in the folds.

- Store your board in a clean, dry place. If you store your bicycle deck outdoors, do not leave it in direct contact with the ground, cover it to protect it from natural external elements (sun, dust, wind...).
- We do not recommend hanging your board from the bike frame.





## 13. GUIDE TO PLACING THIS PRODUCT IN THE WATER AND ACCESS:

Consult the DOCUMENT OF UNPACKING AND ASSEMBLY, plus the explanatory video, and illustrative images of the steps described here.

Once the board is inflated and the frame in the correct position, make sure the propeller is horizontal so as not to damage it. It is not necessary to touch the propeller as it moves by its own rotation.

Position the entire assembled assembly near the water.

Put the rudder in the correct position (perpendicular). Take out the bolt so that the rudder can be lowered correctly from the "T" position to the "I" "II" or "III" position and screw it back in.

Slide the rear fin to the end of the guide and insert the insert pin.

Place the bike in the water in a comfortable position to complete the final setup.

Take this product to a water depth of more than 0.5m.

### 13.1 GUIDE TO ACCESS:

To practice your getting on the bike, it is important that another strong person always hold this whole product firmly until you know how to balance yourself in the correct position.

- **From the beach:** take the equipment to a depth of about 50 cm and face it where you want to go, the most comfortable way to mount it will be from the back of the board. Whether sitting or supporting one foot, we will use the central area of the table especially designed for this purpose, trying not to depend on other areas. It is important to put all our weight in the central part of the board to avoid tipping over.
- **From a platform, dock or jetty:** You must place this product in the water parallel to solid ground to access from the side. You must be facing the front of this product and support all your weight on the foot closest to the water and place the other foot facing forward in the center of the board (shark's mouth) grab the handlebar and progressively transfer your weight to the foot you already have in the center of the board until you can quickly get your foot on solid ground to the other side of the frame. Balance and stabilize yourself, then sit on the saddle, place your feet on the pedals and start pedaling steadily and in a straight line. In this case, it is important to keep in mind that the less time your weight is off-center, the better, because, depending on our weight, we could tilt the equipment and lose balance.

**⚠ IMPORTANT:** Wear a helmet and spinal protection if you leave from a platform, pontoon, dock or similar, you could lose your balance and collide with your body on said rigid elements, causing serious injury or death-causing

**⚠ ATTENTION:** Be sure to locate and navigate with your team in areas deeper than 0.60 m.

- **First moments of pedaling:** Do it on calm waters with no wind and with propeller B or C. The first moments are the most stressful, so you must go smoothly and constantly in a straight line. As soon as you feel stable, turn (left or right) very smoothly but don't slow down gently (constant motion is needed to turn). With the Bike surf, you may have the sensation of pedaling too lightly, this is normal, but misleading, you will feel, after a few minutes of pedaling at a medium pace, the tiredness in your leg muscles.

### 13.2 GUIDE TO REMOVE IT FROM THE WATER:

When you are less than 2 feet deep, stop pedaling and descend carefully.

When taking it out of the water, make sure the propeller is horizontal to avoid damaging it.

The rudder must be in the closed position (using the lock ring to the T position). Remove the fin.

Using the front handle, carry the board to the edge of the beach.



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When removing water, be sure to raise the entire assembly.

Remove the fin.

Recommended: Use the front handle and wheels (optional equipment) to transport your equipment on firm ground.

### 13.3 GUIDE TO TURNING IF YOU

If for any reason, while riding, you capsize, especially remain calm. If you have the shore near, move your bike upside down at a depth being less than a meter. In no case will the equipment sink.

13.1 Position your body to the side of the inverted equipment.

13.2 Lift one side of the board until it catches the frame and pushes up until the assembly snaps back into position.

**△ CAUTION:** Do not hold or touch the propulsion system or the rudder as this may cause injury which may result in serious injury or death.

13.2 Push the body to the side back to swing the equipment in the correct position.

13.3 Climb from the rear of the board carefully centering your body.

13.4 Once incorporated, return to your centered position to resume walking. (The seat can be lowered for easy access)

**△ IMPORTANT:** Above all, it is important that, during the rotation of the board, make sure that the rudder propeller, fin, and frame do not hit you.

PRACTICE THIS ACTION several times previously in a safe place before starting this sport, to have fluency.



**△ ATTENTION:** If you use this equipment in cold water areas, always use a waterproof thermal suit (neoprene), to protect yourself from cold water. Hypothermia can cause serious injury or death.



## 14. USE THE BOARD AS A PADDLE SURF

**Only with the correctly assembled Paddle Surf Kit.**

It is totally forbidden to use the board as a paddle surf without the Paddle Surf Kit (not included) that is sold as an extra. If you don't have it, you can buy it later.

**⚠ CAUTION:** Your board is not a toy, as it has two holes in the center, it is very dangerous as it can be trapped by its limbs and cause injuries, serious accidents, and even death.

## 15. USE THE BOARD AS A KAYAK SURF

**Only with the correctly assembled Kayak Surf Kit.**

It is totally forbidden to use the board as a surf kayak without the Kayak Surf Kit (not included) that is sold as an extra. If you don't have it, you can buy it later.

**⚠ CAUTION:** Your board is not a toy, as it has two holes in the center, it is very dangerous as it can be trapped by its limbs and cause injuries, serious accidents, and even death.

## 16. INSTRUCTIONS FOR TRANSPORTATION AND STORAGE

It will be necessary to see the indications when transporting the table or its long conservation.

### 16.1 Transportation:

To transport this product, consider the following:

- Place the rudder in the transport position to avoid unnecessary shocks and breakage of the rudder system.
- Remove the fin.
- Make sure the propeller is always horizontal or retracted.
- Fix this product to the transport element (cart with wheels), avoiding falling or sliding or scratching the ground.

### 16.2 STORAGE:

To store this product, the following items must be taken into account:

Once dry, lubricate the pedals and all bolt sets on the saddle, handlebars, and locks.

To provide superior UV protection. However, to ensure additional years of flexibility and brilliant colors, avoid storing the board in a location exposed to weather or direct sunlight.

Before storing, clean the board and all its components with fresh water after use and allow them to dry completely to prevent the formation of mold. Do not use strong chemicals for cleaning. Most dirt can be removed with mild soap and fresh water.

You can store the table inflated or deflated. If you deflate the board, we recommend that you store it in the protective bag supplied with the board for short periods, for long periods of more than 15 days store it extended at 0,5 PSI. If you store the board outdoors, raise it off the ground and cover it with a tarp to prevent sun exposure. Hanging the board is not recommended. Do not store in extreme conditions. (above 66°C/150°F or below -23°C/-10°F). Keep in a clean and dry place.



## 17. TO WATCH AND OBSERVE:

**17.1 CORROSION:** Clean this product, lubricate it, protect it from salt and remove salt as soon as possible. Inspect and look for any stains to see if they are associated with corrosion. If you find one, replace the part.

**17.2 A CRACK** If a crack appears it can grow and break the part. Think of the crack as a path to failure. This means that any crack can become potentially dangerous. If you find a crack, replace the part.

**17.3 SCRATCHES, MEANS THAT CREATE STARTING POINTS FOR CRACKS:** Think of the cut surface as a focal point of stress (in fact, engineers call these areas "stress risers," areas where stress increases). Did you perhaps see the cut glass? Remember how the glass was scored and then broke at the scored line.

If you accidentally scrape or scratch, especially the board. If it does, pay attention to this area or replace the part.

### 17.4 SUDDEN LOSS OF AIR PRESSURE: (LEAK DETECTION)

NOTICE: It is normal that with the passage of time or days that the pressure of the board decreases.

If you notice a rapid loss of pressure, it can be for several reasons:

- Due to a sudden change in temperatures (lower)
- Because it leaks

To detect a leak:

We recommend spraying the board with soapy water. If you notice an area or point that generates bubbles, you have already located the puncture.

If they are generated around the valve, first check that the valve cap is closed properly. Second check that the valve frame is screwed on correctly. The valve assembly can be tightened, loosened, or replaced with the black plastic valve wrench supplied inside the repair kit (orange bottle). If the problem persists, you may need to order a new valve.



## 18. REPAIRING A PUNCTURE:

### 18.1 LEAK DETECTION AND REPAIR:

A leaking valve is rare, but if you find a leak, we can send you a replacement valve. To locate a leak, we recommend mixing soap and water in a spray bottle, spray around the valve. If you see bubbles forming, check the seat and bottom of the valve and make sure the valve insert is tight. If the board is leaking air



and all the valves are in good shape, there is probably a small hole. Small punctures can be easily and permanently repaired. Spray around the board until air bubbles become visible and mark the position of the leak.

- Punctures less than 1/8" can be simply repaired without a patch. Deflate your board, then clean and dry the area to be repaired. Apply a small dab of glue to cover the puncture and allow to dry 24 hours.
- Cut a piece of repair material large enough to cover the damaged area by approximately 1.5 cm (1/2") and round off the edges.
- Apply glue to the bottom of the patch and around the area to be repaired. Too much glue will make the repair difficult.
- Allow the adhesive to tack for 2-4 minutes, then starting in one corner and working out, carefully apply the patch to the area to be repaired using very firm pressure. Rub the entire surface of the patch and the edges of the patch with very firm pressure. Allow drying for at least 4-8 hours before inflating and using.

### 18.2 FIX YOUR TABLE

The table is made of PVC. In case of breakage or puncture, PVC is easy to repair, like any repair with its repair kit. Read the section below to learn how to detect and repair leaks.

You can repair small holes thanks to the material provided in your repair kit. Use a PVC glue that you can find at any hardware or sporting goods store. To ensure your board is in optimal condition, the relative humidity should be below 60% and the temperature between 18°C and 25°C or 64.4°F and 77°F. Avoid repairing your board in the rain or in full sun. Check that it is deflated and flat.

- 19.1.1 Deflate the board and clean with acetone the hole to make sure there is no sand or other contamination.



- 19.1.2 Evenly brush the PVC glue on the area around the hole and the PVC patch from the repair kit.



- 19.1.3 Wait for the glue to dry, and this is very important. Takes several minutes to dry.



- 19.1.4 Then cover the hole with the PVC patch evenly and smoothly.



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- 19.1.5 Please find the heater blower to heat the glued PVC area (don't need a high temperature), and then press the area with a small flat board to press the air to make the PVC glue complete



- 19.1.6 Leave the board there for 24 to 48 hours, without swelling, and then it is ready.

**⚠ CAUTION:** Make sure to do it in a ventilated place. Do not inhale glue fumes. Do not eat. Avoid eye or skin contact with glue. Keep the repair kit out of the reach of children.

## 19. THE DURATION OF YOUR EQUIPMENT AND ITS COMPONENTS

### 19.1 NOTHING LASTS FOREVER:

At the end of the life of this water product or its components, continued use is dangerous.

Each water product and its components have a limited shelf life. The length of this life will vary depending on the construction and materials used in the frame and components; maintenance and care of the frame and components throughout their life; and the type and amount of use to which the frame and components are subjected. Use in competitions, aggressive racing, hostile climates, heavy loads, commercial activities and other non-standard uses can significantly reduce the life of the chassis and its components. Any or all of these conditions can result in unpredictable failure. All aspects of use being the same, lightweight water bikes and their components generally have a shorter lifespan than heavier water bikes and their components. When choosing a lightweight bike or boat component, you trade off by emphasizing the increased performance associated with lighter weight longevity. So if you choose a light and powerful computer, be sure to inspect it often. Your water bike and its components should be checked regularly by your dealer for signs of stress and/or potential failure, including cracks, warping, corrosion, paint peeling, dents, and any other indicators. potential problems, inappropriate or abusive use. These are important and important safety controls to help prevent accidents, bodily injury, and reduce product life.

### 19.2 PERSPECTIVE:

All aquatic products today require inspection and certain care. In this appendix, we try to explain certain basic principles of underlying materials science and their relationship to this product. We discuss some trade-offs related to the design of your product and what you can expect from it, and provide important basic guidelines on how to maintain and inspect it. For more details contact our technical team.

**⚠ CAUTION:** Frequent inspection of this water product is important for your safety. Follow the mechanical safety check in this manual before each trip. A more detailed and periodic inspection of this product is important. How often this more detailed inspection is required is up to you. You, as the owner, are in control and aware of how often you use this product, how difficult it is to use, and where you use it.



Since our technical team cannot track your usage, you should take responsibility to regularly report to our technical team to support your inspection and maintenance. Our technical team will help you choose the right inspection and maintenance frequency to find out how and where you use this product. For your safety, understanding, and communication with our technical team, we invite you to read this appendix in its entirety. The materials used determine how and how often to inspect. Ignoring this WARNING may result in failure of the frame, drivetrain, board, or other components, which can result in death or serious injury.

**⚠ CAUTION:** Like any mechanical device, this equipment and its components are subject to wear and stress. Different materials and mechanisms wear under stress and have different life cycles. If a component's life cycle is exceeded, it can fail suddenly and catastrophically, resulting in serious injury or death to the user. Scratches, cracks, fraying, and discoloration are signs of stress fatigue and indicate a part is at the end of its useful life and should be replaced. Although materials or certain components may be covered by the manufacturer's warranty for a specified period, there is no guarantee that the product will last for the duration of the warranty. The useful life of the products is often related to the type of riding that is practiced and the treatment that the water bike undergoes. The bicycle warranty is not meant to suggest that this product can break or will last forever. This only means that it is covered by the terms of the warranty.

If this product is affected by an accident: First, check your injuries and take care of them as best you can. Seek medical help if necessary. Then check this product for damage. After any major accident, bring it to our Red Shark Service Center for a thorough inspection.

**⚠ CAUTION:** An accident or other impact can put extraordinary stress on your equipment components and cause them to tire prematurely. Stress-fatigued components can fail suddenly and catastrophically, resulting in loss of control, serious injury, or death.

### 19.2 UNDERSTANDING MATERIALS:

PE-HD or carbon fiber (carbon model), is an excellent material for frame construction. It has good features, but in high-performance water bikes, the main motivating factor for these materials is the interest of bike enthusiasts for lighter bikes.

### 19.3 Properties of these materials:

Please understand that there is no simple statement that can characterize the use of different materials. What is certain is how the chosen material is applied is much more important than the material alone. Look at how it is designed, tested, manufactured, supported, as well as the characteristics of the material, rather than looking for a simplistic answer. The corrosion resistance of metals varies considerably depending on the metal. The steel must be protected or rust will attack it. Aluminum quickly develops an oxide film that protects the metal from corrosion. Therefore, they are both quite resistant to corrosion. Aluminum is not perfectly resistant to corrosion and special care must be taken in contact with other metals and galvanic corrosion. Metals are relatively ductile. Ductile means to bend, distort, and stretch before breaking. In general, among the common components of water bikes, the construction materials are PEhd, PVC, aluminum, steel. Metals vary in density. Density is the weight per unit of material. Steel weighs 7.8 grams/cm<sup>3</sup> (grams per cubic centimeter), aluminum 2.75 grams/cm<sup>3</sup>. Compare these numbers to a carbon fiber composite at 1.45 grams/cm<sup>3</sup>. Metals are subject to fatigue.

Exposure of the board to the sun or high temperatures, friction, scratches can develop cracks that will lead to failure. Let's say that the joint areas of the chassis with the table are not kept clean, it can generate deterioration, wear, friction, and leaks on the surface or in the joints.



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What should you expect from your environment? It depends on many complex factors, which is why we tell you that impact resistance cannot be a design criterion. With this important note, we can tell you that if the impact or friction is strong enough, the rudder tube can be folded or veiled. Aluminum items are less ductile, but you can expect them to be bent or warped. It hits harder and can break under tension. Hit the elements may break.

The relative ductility of metals and the lack of ductility of carbon fiber mean that, in a collision scenario, you can expect some bending or warping of the metal, but no carbon.

### 19.4 Fatigue is not a perfectly predictable science:

Fatigue isn't a perfectly predictable science, but here are some general factors to help you and the tech team determine how often your water bike should be inspected. The more you match the "shorten product life" profile, the more often you will need to inspect. The more you match the "extend product life" profile, the less you have to inspect.

#### Factors that reduce product life:

- Scratch the board with rigid areas.
- Aggressive riding and riding style.
- High mileage.
- Hot weather conditions.
- Sun.
- Not keeping the equipment sheltered from the weather and wind, in its correct position)
- Greater body weight
- A user with a more aggressive use.
- Corrosive environment (salt water, polluted water...).
- Presence of sandy environment.
- Not performing the correct maintenance.

#### Factors that prolong the life of the product:

- Fluid driving style.
- Low mileage
- Low body weight
- A respectful and non-aggressive user
- Non-corrosive environment (water without salt)
- Clean driving environment.
- Careful assembly.
- Correct maintenance.
- Correct assembly and storage.

**⚠ CAUTION:** Do not ride this product with cracks, board scratches, bumps or bumps. Driving a cracked component can cause complete failure, with the risk of serious injury or death.

**⚠ CAUTION:** Do not use metal clamps or clamp clips like those found on car rack mounts which can cause serious damage to the frame.





## 20. WEIGHT / LOAD:

**⚠ CAUTION:** Maximum weight limits are estimates based on several factors that can vary, including driving style, water conditions, and weight distribution. It is never advisable to continue charging this product to its full capacity. If you have any questions about using it to its full capacity, please ask our Red Shark technical team.

MAXIMUM WEIGHT:

- USER: 110 kg (recommended from 50 to 85 kg)
- BAGGAGE: 25 kg

## 21. MANDATORY MAINTENANCE:

**22.1 Each time it is used:** Rinse the entire assembly with plenty of fresh water after each use and remember to place it in a place protected from the sun and the weather. This service does not require any complexity and you can do it yourself.

**22.2 Once a month:** Lubricate metallic areas such as nuts, pedals and metallic elements. This service does not require any complexity and you can do it yourself. You should lightly lubricate all the metal components, screws and seals of the transmission and propeller, with a good quality lubricant that is a lubricant with Teflon. Wipe off excess lubricant with a lint-free cloth. Check with our Red Shark team for the best lubricants and recommended lubrication frequency. We recommend lubricating with the brand: [www.interflon.com](http://www.interflon.com) (FIN SUPER model) or similar:

Interflon Fin Super High Performance Universal Lubricant (Aerosol)

High-performance multi-purpose penetrating oil with MicPol® technology. Designed for a multitude of lubrication applications in a wide variety of environmental conditions. Leaves a dry film of lubrication that does not drip, stain or attract abrasives such as dirt or dust. Excellent penetrating power to reach the most inaccessible places.

**22.3 Once a year:** Gasket and wear inspection service. Annually (before the 365 calendar days of receipt, a preventive maintenance review must be carried out only on the transmission, where the transmission seals/rubbers will be replaced, which, due to contact with the aquatic environment, must guarantee a perfect waterproofness, the bearings will be replaced (even if they are not worn), and an internal oil/greasing change will be carried out. This service requires tools and a high level of complexity that can only be carried out in our facilities.

For your part, you only have to disassemble the transmission, (without the propeller or the pedals), pack it and contact our technical team to manage the service with the address where we must collect the transmission to inform you of the updated total price of said service, which for your information As of the day of your purchase, it was €75, not including taxes and transport (pick-up and return).

**⚠ CAUTION:** If you do not carry out proper maintenance, you will lose the guarantee.



## 22. TECHNICAL SERVICE AND SUPPORT:

If you have any questions or issues with your aquatic equipment, please contact the Red Shark Bikes technical team directly via email: [service@redsharkbikes.com](mailto:service@redsharkbikes.com).

Or by calling +34 972 007 036 (working days in Spain from 10:00 a.m. to 12:00 p.m.)

Technological advances have made Red Shark Bikes products and their components more complex, and the pace of innovation is accelerating. It is impossible for this manual to provide all the information necessary to properly repair and/or maintain your water bike. To minimize the risk of accidents and injuries, it is essential that you perform any repair or maintenance not specifically described in this manual by our Red Shark technical team. It's also important that your maintenance needs are determined by everything from your driving style to your geographic location. Consult our technical team to help you determine if your maintenance needs are special.

### 22.1 PERIOD OF OPERATION:

Your kit will last longer and perform better if you assembled it before driving it properly. Some parts may stretch or sit during first use and may require readjustment on your part. Your mechanical safety check will help you identify a few things that require readjustment. But if you think you have a problem, contact the Red Shark technical team before reusing it.

### 22.2 BEFORE EACH START:

Check for mechanical safety.

### 22.3 AFTER EACH START:

If equipment has been used: Clean all equipment with plenty of clean fresh water (do not use a high-pressure water gun)

**IMPORTANT:** Do not leave this product under the sun, always protected from the wind, sand, and in the shade under a cover.

### 22.4 AFTER LONG AND/OR HARD RIDE, or after every 10 to 20 hours of driving:

Make sure all parts and accessories are secure and tighten those that are not. Check for scratches, and blemishes... analyze them and replace them if necessary.

The experienced RED SHARK BIKE team offers expert support to help you keep your equipment running smoothly. Benefit from our experience and knowledge about RED SHARKS BIKES. If you have any questions or concerns about your gear, please contact us immediately: [service@redsharkbikes.com](mailto:service@redsharkbikes.com)

You can also find additional service information and suggested planned maintenance in this manual. All major repairs to Red Shark Bikes equipment must be done under the supervision of the Red Shark Bikes team.

## 23. WARRANTY INFORMATION:

Red Shark Bikes is backed by a warranty on all Red Shark Bikes branded products to the first owners of the product. The guarantee is not transferable. If a water bike covered by the terms of this warranty and determined by Red Shark Bikes to be defective, Red Shark Bikes will repair or replace the defective parts. Red Shark Bikes may, in some cases, choose to offer the owner a refund equal to the original purchase price of the product rather than repair or replace it. The Red Shark Bikes warranty does not cover conditions beyond the control of Red Shark Bikes. This includes, but is not limited to: excessive loading, improper mounting, improper installation, theft, or any use not in accordance with the user guide provided with the product. Red Shark Bikes' warranty does not cover normal wear and tear, scratches, cosmetic rust, accidents, or damage resulting from unauthorized repairs or modifications. If



you are the original owner of a defective Red Shark Bikes product, please contact the Red Shark Bikes technical team immediately. A Red Shark Bikes representative will focus on resolving the issue quickly. If non-warranty repairs are necessary, the owner will be responsible for the cost of shipping and picking up Red Shark Bikes for repair. No product should be returned to Red Shark Bikes without first contacting the Red Shark Bikes technical team.

**IMPORTANT:** Please note the model and serial number of your RED SHARK equipment for your records. Consult our team to determine the location of the serial number. Put your sales receipt or proof of purchase in this manual for reference. This record will also help you in any police investigation or insurance claim.

**IMPORTANT:** You must keep the original packaging to be able to manage the collection of the return or if it were the case of guarantee. If this is not the case, the client must be responsible for the transport and the damages that may occur.

**NOTES:**

- Red Shark Bikes can be guaranteed by the individual recorder of the serial number. In case of loss or theft, your personal files will be necessary. You can find the serial number of your equipment You will find the serial number of your bike in the Red Shark packing list and a part of it in the lower area of the table near the rear fin.
- The following limited warranty applies to all current Red Shark Bikes products manufactured on or after January 1, 2022.
- For products purchased before 2022, the previous law continues to apply.

**23.1 LEGAL GUARANTEE within the European Union:**

RED SHARK BIKES warrants to the original owner that the original components of each RED SHARK BIKES kit are free from defects in materials and workmanship for 3 years for individuals and 1 year for professionals. Limitation of Liability. This warranty covers only the repair, replacement or refund of the Red Shark Bikes covered product. Damage to other people or property is not covered by this legal guarantee. Injuries are not covered by this warranty. This warranty does not affect your statutory rights.

Red Shark Bikes warrants its products against defects in materials and workmanship for a period of 3 years for individuals and 1 year for professionals from the date of original purchase. They are professional entities that use them for business activities (6 months of legal guarantee + 6 months of commercial guarantee), with 14 calendar days in both cases to exercise their right of return, if the purchase has been made through an authorized Red Shark Bikes dealer or directly through Red Shark Bikes or the Red Shark Bikes website. This warranty is void if the equipment is altered, misused, mishandled, poorly adjusted, suffers from excessive wear, damaged by excess air pressure, air leaks from the joints (can appear if you are leaving it in the sun or improperly stored). Red Shark Bikes equipment is made for consumer recreational use and for commercial or rental use (professionals) is 1 year. The warranty does not include transportation costs incurred due to the need for service. Red Shark Bikes reserves the right to make design changes and improvements to its products without obligation to install such improvements on any of its products previously manufactured and sold. For warranty service or to obtain a copy of the Red Shark Bikes Warranty Policy, including a complete list of exclusions and limitations, contact Red Shark Bikes.



BEFORE you send anything back to us, please contact our customer service team to discuss your problem and obtain a Return Merchandise Authorization. There are limitations to the shipment of lithium-ion batteries, and we will not accept service returns without prior notice. Contact us for more information on how to deal with defective products at: [service@redsharkbikes.com](mailto:service@redsharkbikes.com) or by phone +34 972 007 036

We are not equipped to handle walk-ins at our headquarters in Roses, Spain, so even if you live near the area, please do not bring your product to our offices unless you have made an appointment in advance.

This warranty applies only to new Red Shark Bikes equipment purchased from an authorized RED SHARK BIKES dealer.

### **23.2 COMMERCIAL WARRANTY:**

The commercial guarantee does not replace the Legal guarantee in any case.

For returns, the customer must pack the product in its original packaging according to the additional commercial guarantee.

### **23.3 WARRANTY outside the European Union:**

RED SHARK BIKES warrants to the original owner that the original components of each RED SHARK BIKES kit are free from defects in materials and workmanship for 1 years for individuals and 6 months for professionals. Limitation of Liability. This warranty covers only the repair, replacement or refund of the Red Shark Bikes covered product. Damage to other people or property is not covered by this legal guarantee. Injuries are not covered by this warranty. This warranty does not affect your statutory rights.

Red Shark Bikes warrants its products against defects in materials and workmanship for a period of 1 year for individuals and 6 months for professionals from the date of first purchase. They are professional entities that use them for business activities, with 14 calendar days in both cases to exercise their right of return, if the purchase has been made through an authorized Red Shark Bikes dealer or directly through Red Shark Bikes or the Red Shark Bikes website. This warranty is void if the equipment is altered, misused, mishandled, poorly adjusted, suffers from excessive wear, damaged by excess air pressure, air leaks from the joints (can appear if you are leaving it in the sun or improperly stored). Red Shark Bikes equipment is made for consumer recreational use and for commercial or rental use (professionals) is 6 months. The warranty does not include transportation costs incurred due to the need for service. Red Shark Bikes reserves the right to make design changes and improvements to its products without obligation to install such improvements on any of its products previously manufactured and sold. For warranty service or to obtain a copy of the Red Shark Bikes Warranty Policy, including a complete list of exclusions and limitations, contact Red Shark Bikes.

BEFORE you send anything back to us, please contact our customer service team to discuss your problem and obtain a Return Merchandise Authorization. There are limitations to the shipment of lithium-ion batteries, and we will not accept service returns without prior notice. Contact us for more information on how to deal with defective products at: [service@redsharkbikes.com](mailto:service@redsharkbikes.com) or by phone +34 972 007 036

We are not equipped to handle walk-ins at our headquarters in Roses, Spain, so even if you live near the area, please do not bring your product to our offices unless you have made an appointment in advance.

This warranty applies only to new Red Shark Bikes equipment purchased from an authorized RED SHARK BIKES dealer.



**23.4 ASSEMBLY REQUIRED WHEN PURCHASING:**

The Shark net must be assembled following all the instructions and suggestions described in the documents and videos delivered, if it is not done as described it may be a reason for loss of warranty.

**23.5 LIMITED RESOURCE:**

Unless otherwise stated, the sole resource under the foregoing warranty, or any implied warranty, is limited to the replacement of defective parts with parts of equal or greater value, at RED SHARK BIKES' sole discretion. This warranty extends from the date of receipt of purchase, applies only to the original owner, and is not transferable. RED SHARK BIKES shall not be liable for any direct, incidental, or consequential damages, including but not limited to personal injury, property damage, or economic loss, whether related to contract, warranty, negligence, product, or any other damage or theory.

**23.6 EXCLUSIONS:**

- Replacement parts, components or installed parts or accessories that are NOT original from RED SHARK BIKES.
- Damage resulting from the use of accessories not supplied by Red Shark Bikes.
- Assembly different from that described in the instruction guidelines.
- Damage due to abuse or lack of maintenance.
- Damage caused by a collision with submerged, floating objects or during transport.
- Damage caused by transformations or manipulations.
- All other casual accidental damage, including damage to third party property.
- Corrosion in metallic elements due to lack of maintenance.
- Damage as a result of prolonged exposure of this equipment to the sun or extreme weather conditions or as a result of participation in intense competition and/or training for such activities or events.
- Not performing, or delaying, the described maintenance.
- Negligent repair, labor and transportation for replacement or exchange of part. Except as provided in this warranty and subject to any additional warranties, RED SHARK BIKES, its employees and agents shall not be liable for any loss or damage (including incidental and consequential damages caused by negligence or default).
- Configuration changes to the original condition.
- Use of this product for abnormal, competitive and/or commercial activities or for purposes other than those for which it was designed.
- Normal wear and tear and parts as in situations where there are no defects in assembly or materials.
- Failure to follow maintenance steps.
- Handling outside the parameters of this manual caused by non-compliance with the use and assembly manuals.
- Damage from falls, accidents, abuse and neglect.

RED SHARK BIKES does not offer any other guarantee than those written here. All implied warranties, including warranties of merchantability and fitness for a particular purpose, are limited in duration to the express warranties set forth above.

Any claim under this warranty should be directed to our RED SHARK BIKES technical team. A serial number, sales receipt, or other proof of purchase date is required before processing a warranty claim.

Claims made outside the country of purchase may be subject to additional fees and restrictions.



Warranty length and details may vary by frame type and/or country. This warranty gives you specific legal rights, and you may have other rights, which may vary from place to place. This warranty does not affect your statutory rights.

The warranty is only valid for normal use. It does not cover punctures or usage resulting from normal use, or damage resulting from improper use or storage.

Red Shark product is resold between individuals. Any defective product must be returned to the point of sale with an invoice or receipt.

After examining the defective product, Red Shark Bikes will repair or replace the defective part of the product or the entire product. Red Shark Bikes declines all responsibility for incidental or consequential damages.

The scope of the guarantee cannot be extended. It is valid to the exclusion of all others.

This warranty gives you certain rights, which vary from country to country. The main application restrictions are the following: do not transform your BIKE SURF, do not use it outside the conditions of use (for example rentals, professional use, etc.).

## **24. REGULATION:**

Your Recreational board with electric propulsion complies with the CE regulation: RCD 2013/53/EU

Registering this product: In certain municipalities, counties, states, or countries, you are required to register RED SHARK BIKES products just as you do motorize kayaks, SUPs, or canoes with your local licensing office. For example, in many states in the United States, the Department of Motor Vehicles (DMV) or the Coast Guard will require you to register your equipment if it is motorized as a motorized watercraft. Please make sure you take the necessary steps to comply with local laws and regulations that apply to your vessel.

## **25. FINAL NOTES:**

Information in this manual is subject to change without notice. The manufacturer assumes no responsibility for any errors that may appear in this manual. Reproduction, transmission, or use of this document or its content is not permitted without express written permission. This document supersedes all previous editions. We occasionally post updates and additions to this document. Check regularly with the Red Shark Bikes team (service@redsharkbikes.com or by phone: +34 972 007 036) to ensure you have the latest information.

Product variation: Some of the products photographed may have slight differences from the products in the box, both from an aesthetic and functional point of view.

